

Learning Partnerships: Our clients, their needs and our solutions

Examples of RSVP Design's support for client training initiatives during 2004-2005



In 2005 UBS asked RSVP Design, in partnership with Action Learning Associates of the USA, to design, organise and deliver a major business simulation for the 600 most senior managers from the global business. The event was designed to illustrate how building trust, demonstrating commitment and seeking shared understanding are the foundations of all business relationships. The massive simulation involved 260 simultaneous activities, including major outdoor tasks, and was managed by a team of 54 training staff and numerous technical specialists.

'Words cannot properly express my appreciation and admiration for the program you guys designed and delivered! Nothing but EXTREMELY positive feedback is coming at us everyday....in the halls, lunchroom, email traffic, phone calls...All were blown away by the complexity and the carefully executed design. Absolutely flawless!

Peter Wuffli, Chief Executive, UBS



Learning and Development specialists at Apple computers asked us to supply an activity for them to use at a conference in Cyprus. The activity was for 40 national sales managers and was to raise awareness of the skills of task management, prioritisation, quality control and timely delivery of projects. RSVP Design supplied one of our range of 'power tools', Top Priority, which was customised and shipped to Cyprus for Apple facilitators to deliver themselves. Support was in the form of an extended conference call, a comprehensive, tailored training manual and on-line assistance.

"Thanks for all your help putting this together for us. It was success and we will surely use it again. You have a wonderful library of products. If there is anything I can do to help you grow your business in the USA please let me know".

Beth Davies, Apple



At Vodafone's Dublin offices, a new marketing strategy was developed and about to be rolled out. As in many organisations, the Subject Matter Experts - in this case the marketing team - would be required to run training sessions with their own teams to launch the new strategy. Using our skills in trainer training, RSVP Design ran workshops for the subject specialists, in order to build their confidence in delivering training but also to explore ways of making the technical content of the material available and memorable by using practical activities as well as instruction.

RSVP Design have also delivered well-received facilitation skills training workshops to the Learning and Development team within Vodafone Ireland. The focus of these was short, simple activities to be used 'on the shop-floor' to train technical staff in product knowledge.